



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied For Complaint No. 258/2023

In the matter of:

Shaheen KhanComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Nishat A Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.s. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Shweta Chaudhary & Ms. Chavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 04th July, 2023

Date of Order: 07th July, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant Ms. Shaheen Khan applied for new electricity connection vide request no. 8005342098 at premises no. 921, 5th floor, gali Jatwara, Daryaganj, Delhi-110002 but respondent rejected her application for new connection due to MCD objection but complainant alleged that one more connection has been released at the same site.

Attested True Copy
Kiran
Secretary
CGRF (BYPL)

[Handwritten signatures: Shaheen Khan, SP, and initials K, L]

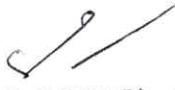
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Therefore, she requested the Forum to direct the respondent for release of her new connection.

2. OP in its reply briefly submitted that the complainant is seeking new electricity connection at preemies no. 9221, 5th floor, Jatwara, Daryaganj, Delhi-110002. The complainant applied for domestic connection vide order no. 8005342098 and same was rejected as building structure was found to be ground + 5 floors used for both domestic and commercial purposes. As connection is sought for fifth floor effective 6th floor, fire clearance or building completion certificate is required.
3. Case was put up for hearing on 04.07.2023, when representative of the complainant submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.

 (H.S. SOHAL)  (NISHAT A. ALVI)
MEMBER MEMBER (CRM)

 (P.K. AGRAWAL)
MEMBER (LEGAL)

 (S.R. KHAN)
MEMBER (TECH.)
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Attested True Copy


Secretary
CGRF (BYPL)